

KELLY BAYINGANA RUTIMIRWA

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TECHNICAL SKILLS

Languages: Python · Java · JavaScript · HTML · CSS
Frameworks: Flask · Node.js · Express · React · Tailwind CSS

Databases: PostgreSQL · SQLite · MongoDB
Tools: Git · GitHub · VS Code · IntelliJ IDEA

PROJECTS

ShiftLog Jan 2026 – Present

Personal web app to track shift earnings and project savings goals across two jobs

- Built a Python/Flask app that calculates exact take home pay from shift times, handling overnight shifts, breaks, and BC tax brackets automatically
- Stored shift history in SQLite to track running totals across hours worked and earnings over time
- Added a savings goal feature that projects how many shifts and how many weeks until a target amount is reached
- Built the UI with Flask and Tailwind CSS, evolving the tool from a personal script into a small web app as I kept using it day to day

ShadeFinder Jan 2026 – Present

Team project finding shaded outdoor areas using real time sun position data

- Served as Scrum Master & Product Manager, running standups and managing the sprint backlog in Trello and GitHub across a team of 5 over 8 weeks
- Collaborated with the team to deliver user profile, location suggestion, and review features end to end

EXPERIENCE & FREELANCE

Apple Specialist · Apple Inc. (Surrey, BC) Nov 2023 – Present

Front-line sales and support role focused on identifying customer needs and connecting them to the right Apple products and ownership options

- Maintained a 92% average NPS score over nearly 3 years by probing for context and personalizing every recommendation to the customer's actual situation
- Translated customer needs into tailored product, service, and financing options, including AppleCare, in a high volume retail environment
- Recognized by store leadership for strengthening team culture and collaboration on a high volume retail store
- Acted as a go to resource for product knowledge, helping peers identify ownership opportunities for their own customers
- Serve as Volunteer Champion, planning and leading team participation in food banks and park cleanups, and coordinating with other store volunteer initiatives

DocFlow (Kigali, Rwanda) Jan 2026 – Present

Enterprise HR platform built for Smart Africa Secretariat, with role based access spanning HR, payroll, IT, executive, and employee level functions

- Built the full system using React, Express, Prisma & PostgreSQL, set up JWT login with refresh tokens & added two factor login with TOTP
- Built a 6 stage hiring pipeline with its own public careers page, automatic offer emails, and a one click way to turn a candidate into an employee
- Set up role based permissions so HR, payroll, IT, and employees each only see and access what they need
- Built the payroll flow from draft to approval to locked, with automatic PDF payslips and encrypted sensitive data
- Shipped over 20 modules leave requests, contracts, onboarding, performance reviews, and a full audit log tracking 50+ actions

Outlet Manager · Bourbon Coffee (Kigali, Rwanda) Apr 2022 – May 2023

Managed 3 outlet locations and a team of 15 baristas serving corporate clients in a banking environment

- Identified that day old pastries were being returned to the warehouse as a loss, so I introduced point of sale upselling, training baristas to offer pastries directly alongside every coffee order, which drove a 90% increase in sales across all three outlets
- Ran daily team briefings to set sales targets and align stock picks with customer demand, using each barista's first hand knowledge of regular customer preferences to reduce waste
- Identified a recurring payment gap when customers wanted to pay by card, and partnered with the bank to deploy POS card machines on site, removing a barrier to sales
- Coached and evaluated a 15 person team through ongoing training, building a stronger customer facing culture across all three locations

EDUCATION

Computer Systems Technology Diploma · BCIT

Sept 2026 – Present